



## **Stakeholder consultation & the Rainforest Alliance Certification Program**

The [Rainforest Alliance](#) is an international non-profit organization working to make responsible business the new normal. We are building an alliance to protect forests, improve the livelihoods of farmers and forest communities, promote their human rights, and help them mitigate and adapt to the climate crisis. Respect for worker rights is fundamental to our approach.

As part of the requirements of our certification program, producers are audited by an authorized Rainforest Alliance Certification Body, which visits the production site or sites and verifies compliance with our [Standard](#). In some cases where the risk of [child labor, forced labor](#), freedom of association or labor rights violations is considered high we request that the Certification Bodies consult stakeholders that are relevant to the matter and can provide more information about farm practices or conditions. This can help us best understand the local context.

### **Your role as a stakeholder**

You have been identified as a relevant stakeholder, which is why the Certification Body is contacting you directly to ask for more information regarding a producer's performance on social issues.

Your participation is completely voluntary. The Certification Body will disclose the results of the interview to the Rainforest Alliance where it is relevant to the audit and will not share this information with the producer or make it public in any other way.

If you accept to be interviewed, the Certification Body will invite you to a conversation of at most 1.5 hours, at a location that is convenient for you. Before this meeting, they will provide you with a list of topics they would like to address with you, so you can decide who within your organization can best answer these questions.

Your collaboration will support the producer in their process towards certification and support more sustainable agricultural production and responsible supply chains.

In case you would like more information on this process of stakeholder consultation, feel free to contact us at [customersuccess@ra.org](mailto:customersuccess@ra.org).

Thank you for your cooperation,  
The Rainforest Alliance team